

Complaint Notification Form

1. Buyer's full name:.....
2. Address:.....
3. Date of purchase:
4. Product name:.....
5. Number of the purchase document:.....
6. Order number and email address:
7. Product defect:
-
8. Information about time and circumstances when the fault was noticed:
-
9. Buyer's demands:

The complaint notification form should be printed, completed and sent with the product to the address specified below or delivered to any Ryłko company's shop.

BRAWO SP. Z O.O.
Sklep internetowy- reklamacja (online shop – complaint)
ul. Dworcowa 19
34-130 Kalwaria Zebrzydowska

I give consent for my personal data to be processed for the purpose of acceptance and consideration of the complaint.

.....

date

.....

Buyer's signature

In accordance with General Data Protection Regulation (RODO), we inform that the Personal Data Controller is Brawo Sp. z o. o (ul. Dworcowa 19, 34 – 130 Kalwaria Zebrzydowska, Poland). You can send questions related to the processing of your data to the Data Protection Supervisor using the email address: iod@rylko.com. Your personal data shall be processed for the purpose of acceptance and consideration of the complaint on the basis of your consent. The data shall be transferred to entities cooperating with the Personal Data Controller in the scope of repairs resulting from the complaint. The entities process the data on the basis of an entrustment agreement of personal data processing. You have the right to access your personal data, correct or delete them, restrict the processing or object to it, as well as the right to transfer the data. Your personal data shall be retained for a maximum period of 3 years.